

APPLICATION FOR RECEIVING DAY-TO-DAY BANKING SERVICES BY A DOMESTIC INDIVIDUAL

FILL IN USING BLOCK CAPITALS!

1. Client information

1.1. Surname _____ 1.2. Name _____ 1.3. Personal identity _____
number
1.4. Mobile phone No.* _____ 1.5. E-mail* _____

*To communicate with the Client, transmit data for activating the Blue KEY app, and send information about payment card (hereinafter – the Card) transactions, depending on the selected service, BluOr Bank AS (hereinafter — the Bank) will use the information specified in paragraphs 1.4 and 1.5.

2. Information on Bank services (Current Account, Internet Bank, Card)

2.1. I want to open a Current Account

2.3. Please connect the Internet Bank in full mode

2.2. I want to restore a Current Account

2.4. The Internet Bank connection is not required

2.5. Preferred Internet Bank username

(Latin letters or digits only, no spaces)

2.6. Authentication tool for logging into the Internet Bank

(When opening a Current Account, the connection of one authentication tool is free of charge; the connection of additional authentication tools is subject to the Bank's Pricelist)

2.6.1. Please connect the Blue KEY app on a smartphone

2.6.2. Please issue a code calculator (Digipass)

2.7. Password for Client authentication by phone

Voice password for receiving information by phone regarding the status of any account of the Client, blocking payment cards, and performing transactions (such as currency conversion and transactions with financial instruments, if a relevant service agreement has been concluded)

(The password must consist of letters and numbers without symbols, be easy to pronounce, and contain at least 4 characters)

2.8. Card information:

Mastercard Classic

Mastercard Gold (In a package with Priority Pass)

2.8.1. Cardholder's name, surname
(please use the Latin alphabet letters)

2.9. Receipt of the payment card and/or code calculator:

2.9.1. Code calculator:

2.9.2. Card:

At the Bank

Same address as the code calculator delivery address

At the Bank

By post (Latvijas Pasts, no tracking option
for shipment, only in EU countries)

By post (Latvijas Pasts, no tracking option
for shipment, only in EU countries)

Courier delivery (worldwide;
commission fee according to the Bank's
pricelist, and the Client additionally
covers actual expenses)

Courier delivery (worldwide;
commission fee according to the Bank's
pricelist, and the Client additionally
covers actual expenses)

If delivery by post or courier delivery is
selected, please fill in:

If delivery by post or courier delivery is
selected, please fill in:

Actual address of the Client

Actual address of the Client

Other

Other

(Please specify, e.g., the actual postal address of the cardholder)

(Please specify, e.g., the actual postal address of the cardholder)

If you choose to receive code calculator by courier
delivery, please provide the recipient's first and last name,
as well as their phone number for the courier:

If you choose to receive the card by courier delivery,
please provide the recipient's first and last name, as well
as their phone number for the courier:

3. Confirmation and consent

By signing this application, I confirm that:

- 3.1. All the information provided is complete and true, and I acknowledge that in the event of providing false information, I will be liable in accordance with the applicable laws and regulations;
- 3.2. Prior to signing this application, I have read the terms and conditions of the Agreement on Account Opening and Maintenance, the terms and conditions of the Credit Card Agreement (if the Client has chosen to receive a card), the General Terms of Business, and the Bank's Pricelist, understand them, agree to them, recognise them as binding upon myself, and undertake to comply with them. I am informed that this application, along with all the previously mentioned documents, constitutes an agreement between the Bank and the Client, hereinafter referred to as the Agreement;
- 3.3. I have been informed that the documents specified in paragraph 3.2 are available on the Bank's website www.bluorbank.lv or at the Client Service Centre;
- 3.4. I want to use the services offered by the Bank in accordance with the terms of the Agreement;
- 3.5. The Agreement between the Bank and the Client is considered concluded at the moment the Bank opens a Current Account for the Client;
- 3.6. I have been informed and agree that the Internet Bank will be activated in full mode, including for all accounts that will be opened in the future;
- 3.7. I have familiarized myself with the code calculator (Digipass) and/or Blue KEY user manual (if such a service has been selected);
- 3.8. I have received the authentication tool selected in this application – the code calculator (if such a service has been selected);
- 3.9. I have been informed that when applying for any of the Bank's services, each time the Bank will process personal data for the provision of Bank services, conducting client due diligence, and ensuring compliance with international and national sanctions. More detailed information on the Bank's Privacy Policy is available here:
<https://www.bluorbank.lv/en/information-on-processing-of-personal-data>;
- 3.10. I have been presented with basic information on the protection of state-guaranteed deposits, including the amount and currency of the guaranteed compensation, the procedure and time of payment of the guaranteed compensation, the possibility of netting of claims obligations, as well as the contact details of the managing authority of the Deposit Guarantee Fund (Latvijas Banka). I am informed that more detailed information about the deposit guarantee can be found at
<https://www.bluorbank.lv/en/compliance>;
- 3.11. In case of choosing to receive the code calculator (Digipass) and/or Card by post or by courier delivery, I am aware of and accept all the risks associated with sending/handing over the code calculator (Digipass) and/or Card, including the risks related to the safety and delivery time of postal items and courier delivery. I am aware that the Bank shall not be liable for the loss or other expenses of the Client or third parties, which may arise due to the delay in issuing the code calculator (Digipass) and/or Card, its loss, damage or misuse, including disclosure of confidential information or other circumstances beyond the control of the Bank;
- 3.12. I have been informed that the Bank, based on legitimate business interests, may send commercial notifications regarding similar financial services or products to the e-mail address provided in this application. The purpose of data processing: sending commercial notifications. It is possible to opt out of further use of the e-mail address for commercial notifications in accordance with the procedure specified in the relevant commercial notification;
- 3.13. I certify and agree that if the application has been completed interactively in the electronic environment provided by the Bank – the *Client's Cabinet*, where actions (such as ticking a checkbox) have been performed, this constitutes giving consent and is considered an *Electronic Signature* in accordance with the General Terms of Business.

* I agree that electronic mail (e-mail) may be used for exchanging information and documents. I confirm that I am aware of the risks associated with the use of e-mail, and the Bank has informed me about the possible risks, explained their consequences, and that the information is understandable to me.

4. Client¹

4.1. Surname, name _____

4.2. Signature _____ 4.3. Code calculator (Digipass) key or Blue KEY (S) _____

4.4. Place of signature _____ Date _____
(country, city) dd/mm/yyyy

¹ Ignore this section if the document has been prepared in accordance with the applicable laws and regulations on the execution of electronic documents and signed with a secure electronic signature;

or
if the electronic document has been completed interactively in the environment provided by the Bank – in the *Client's Cabinet*, and the actions performed in it (checking the box) signify giving consent, and is considered an *Electronic Signature* in accordance with the General Terms of Business.

If the document is signed with the authentication tool provided by the Bank, please **fill out** the following section fields: "Surname, name", "Code calculator (Digipass) key or Blue KEY (S)", "Date".

FILLED IN BY THE BANK

5. Representative of the Bank¹

5.1. Surname, name _____ 5.2. Signature _____

Date _____ L.S.
dd/mm/yyyy

¹ The section **shall not be filled in** if (1) the document is prepared in accordance with the laws and regulations on the execution of electronic documents and signed with a secure electronic signature or (2) the electronic document is filled in interactively in the environment provided by the Bank – in the *Client's Cabinet*, and the actions performed in it (checking the box) signify giving consent, and is considered an *Electronic Signature* in accordance with the General Terms of Business.